

Community Living PTY LTD

COMMUNITY & SPECIALIST BODY CORPORATE MANAGERS
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General Manager
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Springthorpeonline and Community Living interactive internet portals

It has been four and a half years since we “launched” the community intranet for our clients at Springthorpe and I continue to be amazed at the results we get in being able to communicate with the members of the community. As a growing and reasonable new estate the members of the community are not just the residents! People who have purchased land with an intention of settling in the estate after construction of their new home identify as Springthorpe people long before they actually move in! They feel as though they can share in the activities of the early residents through the daily connection that they make using the community intranet.

Their access to all community information, all body corporate documents and the ability to “correspond” with others on the message boards provides for them an immediate integration into the Springthorpe estate.

We can poll them on various issues that affect them and can disseminate information on coming community events, topics of interest and community alerts in a manner that is simply not possible using any other medium. We have been so impressed with the efficiency, functionality and immediacy of the intranet as a means of keeping close to our clients that we have extended the concept to our whole portfolio which enables us to provide similar services to a range of clients in different locations with specific interests. We even conduct our meetings “online” which opens up the membership representation from 5-10% to as much as 30% giving many more members the opportunity to participate in community decision making.

Put simply, we could not provide the same high level of service to our clients using any other communications delivery method. And to think we actually achieve significant reductions in our expenditures in this area! We can do much more at less cost!

Not only does Keyvision provide us the means of achieving much more, you actually make it a very pleasurable experience – your team is so good to deal with.

Yours sincerely



Bryan Forby
Director